



Best Doctors with your critical illness or personal health insurance coverage*

Ask your advisor if your plan provides you with access to Best Doctors services*.

This is a value added service that is included with the purchase of some critical illness or personal health insurance plans.

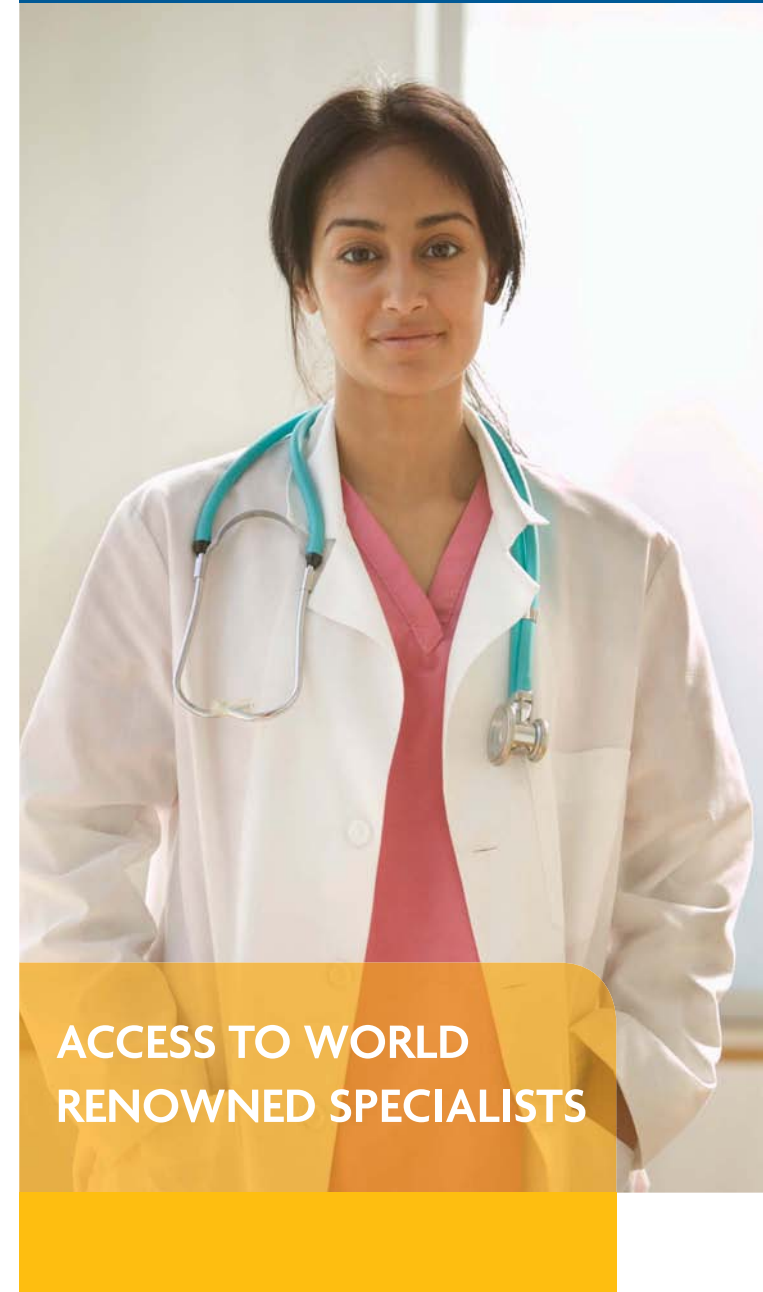
* Best Doctors is not a part of the policy. We cannot guarantee its availability. It may be withdrawn at any time.

For more information, talk to your advisor.

While your critical illness or personal health insurance coverage is in force, you can access Best Doctors services if you have a serious medical condition³ even if it is not a listed medical condition as stated in your policy.

³ Excludes mental, nervous and chronic pain conditions.

You can call Best Doctors at **1 877-419-BEST (2378)**.



ACCESS TO WORLD RENOWNED SPECIALISTS

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Best Doctors services

With Best Doctors you have access to a dedicated Member Advocate, a registered nurse, who will assist you throughout the entire Best Doctors process. Your Member Advocate is responsible for liaising with the doctors who are reviewing your case, keeping you informed of any progress and providing you with guidance during your time of need.

Best Doctors services include:

INTERCONSULTATION™

An in-depth review of your medical files by Best Doctors world renowned specialists to confirm the right diagnosis and right treatment options, without you having to leave home. With a fast and detailed turnaround of results, the InterConsultation process can reduce potentially serious complications that can result from a misdiagnosis and help your treating physician determine the proper course of action.

FINDBESTDOC™

Best Doctors will complete a customized search using their database of 50,000 specialists for the best qualified medical expert to meet your specific needs. Best Doctors will arrange referrals¹, appointments and can help book accommodations if out-of-town travel is required.²

¹ Access to a Canadian specialist requires a referral from your treating physician.

² Expenses relating to FindBestDoc and FindBestCare for travel, lodging and treatments are the responsibility of the insured.

FINDBESTCARE®

While Best Doctors strives to work within the Canadian healthcare system, they will access hospital and doctor discounts if out of country care is necessary. They will also ensure vital information is sent to the medical specialists involved and will continually monitor your treatment process to help ensure your medical priorities are met. If you travel away from home to receive treatment, Best Doctors can assist with reservations and accommodations. This can help reduce the stress of receiving the care you need while away from home.

BEST DOCTORS 360°

This unique program was designed to help you navigate the healthcare system by providing information that is individually tailored to meet your needs. Best Doctors 360° provides the resources needed to offer one-on-one support, customized advice and guidance, personally delivered to you.

FAMILY ACCESS TO BEST DOCTORS SERVICES

Unlimited access to Best Doctors services is available at no charge to your spouse and dependent children if they have a serious medical condition.³ This benefit can be used at any time while the policy is in effect.

³ Excludes mental, nervous and chronic pain conditions.



What is Best Doctors?

Best Doctors is the world leader in connecting people with the best medical care.

Best Doctors connects seriously ill individuals and their treating physicians with world renowned specialists to confirm the right diagnosis and right treatment options, without you having to leave home. Best Doctors services are available worldwide; they serve more than 10 million people in 30 countries – 4 million in Canada alone.

If you get sick, the diagnosis can be overwhelming. What comes next can be just as confusing. Trying to wade through the maze of information to help you get better can be as stressful as the diagnosis itself.

Critical illness insurance or personal health insurance can help you through the financial impact of your illness.

Best Doctors services can help you to confirm:

- Is my diagnosis correct?
- What is the best treatment available?
- What is going to happen to me?

Best Doctors is there to offer you support when making decisions about your health care.